

2010-11 ANNUAL CSIU PROGRAM STATISTICS

The CSIU conducted the following programs and services during 2010-2011.

Center for Schools and Communities

Center for Schools and Communities provides services statewide and is committed to improving outcomes for children and families through training, technical assistance, program evaluation, research and resource development. The Center's work focuses on prevention and intervention initiatives operated by schools, organizations and agencies serving children, youth and families.

- **21st Century Community Learning Centers**—Support and technical assistance to 134 grantees: trainings, grantee meetings, statewide conferences, site visits, monitoring visits and quarterly advisory board meetings
- **Alternative Education**—Coordination of professional development for Alternative Education for Disruptive Youth programs in partnership with PA Department of Education; monitoring visits to alternative education programs to ensure compliance with state standards; annual Alternative Education Conference with 409 participants
- **Bullying Prevention Network**—Coordination of the Pennsylvania Bullying Prevention Network, which consists of a cadre of 126 Olweus Bullying Prevention Program trainers across the state; professional development and resource distribution to trainers
- **Center for Safe Schools**—Statewide clearinghouse on school safety and violence prevention for schools and youth-service organizations; resource library, training and technical assistance available to all schools
- **Children's Trust Fund**—Training and on-site technical assistance to 21 community-based programs focused on child abuse and neglect prevention; strengthening families' protective factors provides a framework to build resiliency skills in parents and children
- **CONNECT Early Intervention Service**—Information and referral helpline serving parents, educators and human service agencies by distributing material about child development, providing information about available services, and facilitating referrals for families of non-school-age children with developmental delays: 6,152 calls received
- **Education Leading to Employment and Career Training (ELECT)**—Expanded the services of existing teen parent programs and provided comprehensive support services to students who met the eligibility requirements by providing technical assistance, training, site visitation, monitoring and program evaluation for 28 ELECT sites; four online data trainings, three face-to-face data trainings and two regional trainings
- **Emergency Response and Crisis Management Training Project**—Technical assistance provided to schools in developing and implementing effective emergency response policies and procedures, all-hazard plans reviewed to ensure adherence to state and federal statutes and guidelines, and professional development opportunities delivered to address all aspects of emergency response and crisis management
- **English as a Second Language (ESL)**—Professional learning services and technical and administrative activities to strengthen ESL programs and professional development services across the state; ESL classroom strategies, best practice materials, and instructional resources are offered to educators, administrators and program support staff through face-to-face meetings, video conferences and 15 online trainings for more than 1,166 participants
- **Gaining Early Awareness and Readiness for Undergraduate Programs (GEAR UP)**—In collaboration with PA State System of Higher Education, support the implementation of college and career awareness services for the state GEAR UP project in the Harrisburg School District

- **Internet Safety: Protecting Kids Online**—In collaboration with PA Commission on Crime and Delinquency, Department of Education and PA State Police, 89 law enforcement personnel were certified during Train-the-Trainer sessions and 60 were re-certified; law enforcement personnel instructed 1,214 parents and 7,001 students on protecting children online
- **Learn and Serve**—Trainings, grantee meetings, and monitoring visits were provided to 63 grantees that provide service learning programs for K-12 students across the state; statewide biannual Advisory Board meetings were coordinated
- **Migrant Education Program**—Support and technical assistance for the state’s migrant education program including parent support, staff development, recruiter support and a week-long student leadership camp
- **Mission Homefront**—In partnership with PA Department of Education and PA National Guard, awareness, training and support provided to schools to address the needs of children and families affected by military deployment, particularly as it relates to academic achievement
- **PA CARES (Creating an Atmosphere of Respect and Environment for Success)**—Through funding from the Highmark Foundation, an initiative to expand the availability of bullying prevention training, technical assistance and resources to PA schools; 250 schools implemented the Olweus Bullying Prevention Program; Bullying Prevention Network of trainers expanded to 126 members; online professional development resources were developed through the Readiness Series on school climate/violence prevention; increased technical assistance resources for both trainers and PA CARES grantees
- **Parent Child Home Program**—Training, networking meetings, and technical assistance to 25 sites implementing this research-based early literacy program; served 1,297 children aged 18 months to 3 years; made 138 referrals to early intervention services, allowing families to receive early help for children with developmental delays
- **PA Education of Homeless Children’s Initiative**—Technical assistance, resource distribution, training, monitoring and data collection support for the 8 service regions of the state
- **PA Parent Information and Resource Center (PA PIRC)**—Support to parents, schools and community representatives to increase parents’ ability to support their children’s learning and academic achievement
 - regional workshops and statewide parent forum highlighting best practices and research-based information about effective parent engagement strategies: 955 attendees
 - parents of children in schools not making AYP were informed of their rights and responsibilities regarding their children’s learning as outlined in the Elementary and Secondary Education Act: 558 parents
 - intensive, ongoing training and technical support through the Solid Foundation process for teams of school staff and parents at 73 schools; awarded family resource center grants of \$500 each to 16 school teams that completed second Solid Foundations survey
- **Parents as Teachers (PAT)**—The Center serves as the PAT state office, working at the state and local levels, to maintain and expand PAT resources to over 100 sites
 - home visiting and center-based programs such as Family Centers, Head Start, Early Head Start, child care, schools, family literacy centers, Children’s Trust Fund grantees and local private programs used the PAT model in serving 8,700 families and 11,000 children birth to kindergarten
 - training in the PAT model, offering 15 separate training opportunities and certifying 438 participants
 - ongoing technical assistance and supported model fidelity, provided high quality services and demonstrated positive outcomes for children and families
- **PA Statewide Afterschool/Youth Development Network (PSAYDN)**—Collaboration of more than 1,200 state, regional, and local partners to promote sustainable, high-quality, out-of-school-time youth development programs; Lights On Afterschool! events statewide emphasized importance of afterschool programs;

Afterschool Advocacy Day in Harrisburg involved 75 stakeholders; 20 members took part in the National Afterschool Challenge and visited offices of both PA Senators and five Congressmen; *Practitioner Brief on Recruitment and Retention of Older Youth in Out-of-School-Time Programs* was issued in collaboration with Penn State University

- **Positive School Culture Institute**—Week-long intensive institute focusing on improving academics, behavior and climate, held at Bloomsburg University and attended by 60 educators from 11 LEAs including public school districts, an alternative education site, charter schools and the Berks County Jail
- **Readiness and Emergency Management for Schools**—Emergency planning and preparedness training and technical assistance provided to schools in Dauphin County in collaboration with Susquehanna Township School District consortium, conducted under a US Department of Education grant
- **Research and Evaluation Group**—Full complement of research and evaluation services that include developing data collection systems, preparing grant applications, conducting simple and complex quantitative analyses, authoring general and technical reports, and assisting with program design
- **Safe Kids PA**—Statewide clearinghouse on childhood injury prevention for parents/caregivers, educators, legislators and community organizations; technical assistance and trainings for 47 local affiliates and injury prevention advocates; annual childhood injury prevention conference in collaboration with PA Department of Health
- **School Climate and Safety Assessments**—Coordinated a cadre of Pennsylvania School Climate and Safety Assessors available to conduct school climate, safety and cultural assessments
- **Secondary Content Online Preparation for ESL (SCOPE)**—Evaluation services for the Penn State-Harrisburg SCOPE, including review and revision of course evaluation and data collection instruments
- **StateWide Adoption Network (SWAN)**—Helpline providing comprehensive information and technical assistance on the PA adoption process and permanency issues, and making referrals to local adoption agencies: 9,474 calls received

Cooperative Business Services and Operations

- **Central Susquehanna Region School Employees' Health and Welfare Trust**—Self-insurance program for health, dental, vision and life insurance benefits: CSIU and 17 member districts; 3 vo-tech schools; 1 charter school; 3 other districts
- **PENCON (PA Energy Consortium)**—Nonprofit corporation for purchasing electricity and other energy-related services in a deregulated market: 109 school districts; 5 IUs; 75 vo-tech and nonpublic schools, municipalities, county governments and nonprofit organizations
- **PAEJPC (PA Education Joint Purchasing Council)**—The CSIU's original purchasing cooperative is being phased out, with no new bids opened in its name after July 1, 2010. The last of the AEPAs contracts awarded under PAEJPC expire February 28, 2013. Current membership (PA, Maryland, West Virginia): 262 school districts, 15 vo-techs, 13 colleges and universities, 23 municipal and regional government offices, 11 IUs, 4 nonpublic schools and 6 nonprofit organizations. Current contracts include:
 - athletic equipment and sports supplies
 - athletic fields, tracks and courts
 - copiers
 - commercial flooring
 - facilities management software
 - roofing and other building envelope services--masonry, repairs and exterior waterproofing
 - vehicles—walk-in vans and tilt-cab trucks

- **KPN (Keystone Purchasing Network)**—Since January 2010, all bids have been solicited under KPN, including AEPA bids, KPN’s national bids, line-item bids and fuel oil. Current membership (Alaska, Arizona, Colorado, Florida, Illinois, Maryland, Massachusetts, Missouri, PA, Texas, West Virginia, Wisconsin, and Washington, DC): 304 school districts, 15 vo-tech centers, 14 colleges and universities, 47 municipal and regional government, 11 IUs, 4 nonpublic schools and 40 libraries, preschools, fire companies and other nonprofits. Current contracts include:
 - national bids: furniture, flooring, vehicles, janitorial supplies, kitchen equipment, plastic partitions and lockers, walk-off matting, shipping discounts, and Medicaid billing
 - line-item bids: copy paper and art, athletic, cafeteria, computer, custodial, general supplies
 - fuel oil (PA members only)
 - AEPA (Association of Education Purchasing Agencies) bids: classroom, office and art supplies; custodial, maintenance and industrial supplies; office, classroom, library and shop furniture; modular buildings and portable classrooms; parent notification systems; and utility vehicles
- **PA Trust**—Cooperative purchase of catastrophic medical claim insurance; prescription drug program; general consulting services; employee benefit legal services; preferred provider medical and dental discount programs; compliance assistance with federal and state regulatory issues (HIPAA, COBRA, Medicare Part D, GASB 45, OPEB, healthcare reform); statewide contract for insurance company retention fees; financial record-keeping software package: 8 member school employee benefit trusts representing 88 school entities and 30,500 employees
- **PEPPM Technology Bidding and Purchasing Program**—National cooperative providing bid-protected discounted pricing for purchasing technology products: 566 school districts; 27 IUs; 37 vo-tech schools; 52 private, parochial and charter schools; 5 state libraries; 117 governmental entities; 53 colleges and universities; 3 other state-approved schools and agencies

Executive/Administrative Office

- **CSIU Public Relations Office**—Production of CSIU publications and news releases; developing publications for CSIU and external clients to improve public relations efforts; Star of the Month staff recognition program: 37 CSIU programs; 6 CSIU districts; 5 agencies
- **Office for Dispute Resolution (ODR)**—Resolution of special education disputes through a variety of methods, both federally mandated and voluntary processes. ODR provides 6 distinct services:
 - *Creating Agreement Training* conflict resolution training program for parents and educators
 - Special Education ConsultLine, a parent helpline
 - IEP facilitation
 - Mediation
 - Due process hearings
 - Facilitated resolution meetings

ODR creates and produces videos for its website to educate and inform constituents on select topics in special education dispute resolution; under production is a page on the ODR website specifically geared toward parent education.
- **Statewide Technology Support Services**—Technical support in computer software, hardware, telecommunications, local/wide area networks, the Internet and database reporting for the components of the statewide Pennsylvania Training and Technical Assistance Network (PaTTAN), the Bureau of Special Education and other PDE bureaus

Human Resources

- **Guest Teacher Training**— Consortium for substitute teacher training and emergency permits for people having a bachelor's degree but not teaching certification: 21 new guest teachers received emergency permits to work in 8 school districts and CSIU classes; 81 guest teachers were issued permit renewals
- **New Employee Orientation**— Full-day program to familiarize new full-time employees with CSIU programs and services, internal processes and procedures, and to enroll in employee benefit programs: 38 new employees
- **2010 Professional Leadership Day**— Annual full-day professional development program for full-time staff; program includes a review of program highlights and goals, staff recognition and a motivational keynote speaker: 589 full-time employees

Outreach and Community Education

- **Adult Education and Literacy Programs**
 - **Basic Education Classes**— Instruction in basic skills and preparation for the GED diploma equivalency test: 778 served, 388 enrolled
 - **General Educational Development Program**— Testing for adults seeking high school equivalency diplomas: 769 adults tested
- **Afterschool Program**— TIES (Teens in Innovative Educational Structures) program for Shamokin Area and Mount Carmel Area high school students with emphasis on career and college awareness; summer/ school year job shadowing, and 14 enrichment camps: 176 students
- **Alternative Education**— Six education programs that provide small group instruction, counseling and therapeutic services for students in grades 1 through 12 who are not currently experiencing success in traditional school settings: 249 students
- **Central Susquehanna LPN Career Center**— Classroom and clinical instruction, including new simulation lab experiences, to prepare adult students to enter a career as a Licensed Practical Nurse; graduates have taken the licensing examination with a 93% pass rate: 70 full-time and 37 part-time students
- **Corrections Education**— Education program for residents of North Central Secure Treatment Unit, a center for delinquent youth: 215 male and female students
- **Driver Education**— Instruction for students in districts that utilize one or both components:
 - **Classroom instruction:** 452 students
 - **Behind-the-wheel instruction:** 761 students
- **Family Literacy**— Academic activities to meet the needs of the whole family, in partnership with Head Start, early intervention, schools and social service agencies: 48 adults, 61 children
- **Incarcerated Youth**— Instruction for incarcerated high school students through an alternative education program, offered to school districts hosting county prisons: 228 students served; 8 received their high school diploma or GED
- **Migrant Education Programs**— Summer classes, day care, advocacy and after-school tutoring for seasonal and temporary (year-round) migrant children at Northeast site: 670 students
- **Nonpublic School Services**— Remedial math and reading, enrichment, speech instruction, social worker services and psychological assessments for nonpublic school students: math support provided to 170 students, reading to 154, speech to 125, social services to 157 and psychological assessments to 24 students
- **Parent/Child Home Project**— Family literacy and parenting program using home visits to increase parents' verbal skills and enhance children's language development and school readiness: 110 families participated

- **Teen Parenting Programs (ELECT/Fatherhood Initiative)**—Counseling and instruction to help teen mothers and fathers complete their high school education, gain economic independence and learn parenting skills: 144 participants
- **Title One Consortium**—Financial management, technical assistance and implementation of reading remediation programs: 9 CSIU districts
- **WATCH (Work Attributes Toward Careers in Health)**—Collaborative effort among agencies in nine counties to provide eligible adults with the academic and social services support that will enable them to enter the nursing field: 180 adults served, 116 enrolled

Special Education, Early Childhood and Mental Health Services

- **Early Head Start Program**—Center and home-based instruction for disadvantaged pre-natal mothers, infants and toddlers in Northumberland County; health and education screenings, education assessment, health information and transportation to and from dental and medical visits, nutrition services and information: 76 pre-natal mothers and children served
- **Early Intervention**—Child-find services, assessment, center-based and home instruction programs, speech and language, occupational and physical therapy for children 3 years old to school-age who meet state eligibility criteria for special needs: 1,002 children assessed; 383 children served in the home; 515 children served in centers and itinerant programs
- **Northumberland Area Head Start Program**—Instruction for disadvantaged preschool children in 14 centers: 257 children
- **Professional Support Services**—Staff development opportunities and direct technical assistance for both district and CSIU programs; consultants share expertise on several relevant topics (reading, autism, inclusive practices, behavior management, assistive technology, assessment and transition planning/coordination): 5,500 participants in 420 workshops and trainings
- **Seven Habits Leadership Training**—Training in Dr. Stephen Covey's program of personal growth, *The Seven Habits of Highly Effective People*, empowering staff to pursue personal and professional goals: 25 participants
- **Student Transportation**—Transportation of students in special education, early intervention, Head Start, migrant education, summer work activity center, teen parent camp, and extended school year: 434 children
- **School Bus Driver Training**—Certification and recertification training of district and non-public school bus drivers: 74 drivers
- **Social Worker Support Services**—Itinerant social work support for children needing emotional support; staff work with families and teachers to foster emotional growth: 489 students
- **Special Education Instructional Programs**—Support programs for children with special needs: 1,398 students

Autistic Support: 139	Life Skills Support: 32
Blind/Visually Impaired Support: 87	Multi-handicapped Support: 32
Deaf/Hearing Impaired Support: 75	Physical Support: 33
Emotional Support: 99	Speech/Language Support: 360
Learning Support: 8	Residential Treatment Facilities: 533
- **Work Foundations+**—Full-time and part-time vocational training or work placement for secondary-level students: 86 students

- **Professional Development and School Improvement**
 - **Curriculum Support, Training and Technical Assistance**—Consultation for school evaluation, curriculum planning and support, on-site technical assistance: 17 CSIU districts; 3 vo-tech schools; 1 cyber school
 - **Inquiry into Science**—A partnership with Susquehanna University, BLaST IU, 11 school districts, and 3 nonpublic schools targeting science instruction in grades 6-12: 28 teachers
 - **School Improvement Planning**—Face-to-face facilitation and technical assistance to districts in developing their school improvement plan: 9 schools
 - **Teaching American History**—History teachers work with primary documents to increase students' literacy and content skills: 28 teachers from 5 CSIU districts and 17 other districts

Technology Group

- **Computer Software and Services**—Administrative software applications (payroll, grading, inventory, etc.) and related training and support services: 265 school districts; 19 IUs; 24 vo-tech/career centers; 12 charter schools; 3 agencies; 52 schools/agencies indirectly served by our software
- **Continuing Education**—Personal computer training and customized classes, open to schools, businesses, industries, agencies, institutions and individuals: 27 participants in 5 courses
- **Contracted Technical Support**—Technical support for various special education, early childhood, corrections education, outreach and community education field staff, and support for special education and nonpublic time tracking databases: 400 teachers, social workers, supervisors and support staff
- **Migrant Tracking System Support**—Technical support of statewide system for tracking approximately 5,000 children who are receiving services through the Department of Education's Office of Migrant Education: 1 state office; 5 regional sites; 9 project areas; 80 recruiters and student support specialists using tablet computers
- **OCDEL Support Services (OSS):**
 - Support, training and technical assistance in use of the PELICAN early intervention data reporting tools for the Department of Public Welfare's Office of Child Development and Early Learning (OCDEL): 48 Mental Health/Mental Retardation offices; 29 intermediate units and MAWAs; statewide EITA staff; 2 regional divisions; and 1 central OCDEL office
 - Develop and support Early Intervention Verification Tool software and Keystone STARS Designation software which is used by various OCDEL staff throughout the state
- **Regional High School and Middle School Computer Fairs**—Competitions to test computer knowledge and application skills of students: 74 high school students from 11 school districts; 54 middle school students from 5 school districts
- **Software Applications Training**—Training of client staff in use of financial, tax and student software applications for the PA K-12 market: 539 participants in 83 classes at CSIU; 154 participants in 10 classes at 3 off-site facilities; 1,237 participants in 91 webinar trainings; plus many individualized trainings at client sites
- **Special Projects:**
 - **PIMS Application and Data-Analysis Support Desk**—Application and data support to schools submitting data to the statewide student longitudinal data system: 16,655 help requests from 800 districts, IUs, vo-techs, charter schools and approved private schools
 - **eSchool Builder**—Web-based course development tool for K-12 educators and students: licensed by 6 schools and 3 IUs in PA; various ESAs in Connecticut and North Carolina; and the School Interoperability Framework (SIF) Association

- **School 2.0 eToolkit**—Host and maintain a website designed by the US Department of Education to provide schools and communities with resources to facilitate community-wide discussions about the future of local schools
- **Online course development**—Food and nutrition series for PA Department of Education
- **Instructional workshops**—Workshops for secondary teachers to demonstrate and discuss effective instructional uses of technology across subject areas
- **Streaming video savings for schools**—Facilitated coalition pricing of Discovery Education streaming videos for CSIU districts, saving each district between \$4,000 and \$8,000 for the service
- **Telecommunications and Technical Support**—Assessing school district technology needs and developing plans for purchase and installation of hardware and software for the districts' information networks
 - Network Design/Installation/Support—4 CSIU districts; 2 agencies
 - Web Page Installation/Support—9 CSIU programs; 5 agencies
 - Software Consortium Licensing/Support—15 CSIU districts; 2 career & technology centers
 - E-Rate Consultation Services/Support—12 CSIU districts; 4 SusQ-Net districts; 3 vo-tech schools; 26 other districts; 1 agency; 11 libraries